

# Combining issue transition and comment notification

**Problem:** Jira [allows you](#) to configure a workflow that will require user to provide a comment on issue transition. You would like to send the body of that comment as well as notification about status change in a single email.

**Solution:** This kind of issue workflow transition will basically trigger two webhooks - comment\_created and issue\_updated. You'll need to configure a notification against the latter. The screenshot below shows an example of

such configuration, that will trigger when issue is resolved:

## Notification configuration

Name \*

Enabled \*☒  
You can temporary disable this notification if necessary

Audit enabled ☐  
When audit is enabled, each message sent with this configuration is saved as a comment to related JIRA issue

JIRA Event \*

Issue resolved ▾

  
When this event happens in JIRA - we'll send you a notification, or you can define your custom scheduler

Projects 

TSD ×

Issue types 

Any issue type ×

JQL Rule   
Additional JQL criteria the issue must match (Mandatory when Custom scheduled).  
Also, please make sure Raley notifications add-on has permissions to query your JIRA (managed through user management menu)

Send to \*

EMAIL ▾

Subject \*

test subject

Issue field picker ▾

To \*

Reporter ×

test@recepient.com

  
Do not notify author of the change ☐

Outgoing Mail server 

Provided by Raley ▾

```
1 Issue was marked as resolved with this comment<br/>
2 |
3 #foreach ($com in $!issue.fields.comment.comments)
4   #if ($velocityCount == $!issue.fields.comment.comments.size())
5     $!com.body
6   #end
7 #end
8
```

Note, that we use the following construct to get that most recent comment entered during workflow transition:

### Getting the most recent comment

```
#foreach ($com in $!issue.renderedFields.comment.comments)
  #if ($foreach.count == $!issue.renderedFields.comment.comments.size())
    $!com.body
  #end
#end
```

