Snapshot Templates Management

You can find the management screen for Snapshot templates as shown on the screenshot below

Raley Emails Notifications							
Configu	Irations Snapshot Temp	lates Logos & Images Send Audit Outgoing Email Servers Settings Documentation Helpdesk					
Code	Name	Description	Template				
2	My First Template	Custom description	source.odt	Edit Delete			
Add Snapshot Template							

It contains the following fields:

Name	Description		
Code Reference code that you can use as \$exportTemplateId in Export helper f			
Name	Snapshot template name		
Description	Snapshot template description		
Template	Name of the source ODT or DOCX file as well as link that you can use to download it.		

To add a new Snapshot template click on "Add snapshot template" button in the footer of the list. You'll be presented with the following screen:

Raley Emails Notifications

Configurations Snapshot Templates Logos & Images Send Audit Outgoing Email Servers Settings Documentation Helpdesk

Snapshot template

Name*						
	Any name that helps you to identify and find this template later					
Description						
Template*	Browse Must be either docx or odt file template					
	Save Back to snapshot templates list					

Provide a name and description for your new snapshot template. Then choose the ODT or DOCX template file by clicking on "Browse" and finally click on Save.

Please read here to understand how to prepare the ODT/DOCX export template file.

Once you've saved your Snapshot template, you'll be able to test your newly added export template. Make a note of **Issue key** and **JQL** input fields as shown on the screenshot below:

Raley Emails Notifications								
Configurations	Snapshot Templates	Logos & Images	Send Audit	Outgoing Email Servers	Settings	Documentation	Helpdesk	
Snapshot ten	Snapshot template has been created							
Snapshot template Preview								
Name	e* Test 2	Test 2					Provide an issue key o	r a JQL to see a preview
	Any name that helps you to identify and find this template later Description A description				Issue key			
Description				- OR -				
							JQL	
Template	3*	Browse		4				
	Must be either docx or odt file template					Preview		
	source.docx							
	Save Back to s	napshot templates	list					

Simply provide an issue key OR a JQL rule and click on "Preview" button. The system will produce a PDF that contain issue(s) rendered by this template from your Jira.

In case of an error, Raley will generate a file export-error.txt which contains detailed information about the error