

Welcome to Raley Emails Notifications for Jira & JSM!

Raley Emails Notifications is an app for sending customised Emails and Slack notifications to anyone from your Jira or JSM.

These are the most typical tasks for Raley:

- I need to [send attachments](#) in customer emails
- I want to send notifications with [Issue PDF snapshots](#)
- I need to notify users on [workflow transitions](#)
- I want to send scheduled [digest notifications](#)
- I need to include [comment history](#) into notification

Here's some more things that Raley can do for you:

- Send an email with fully [custom template](#)
- Show any [standard or custom field](#) in email body.
- Show [Asset fields](#) in email body
- Use your [company logo](#) and styling
- Send an email to [external addresses or distribution lists](#)
- Send to an email address taken from a custom field
- Send canned email directly from Jira issue view
- Send email [on workflow transition](#)
- Send the comments history in email
- Send email from your own SMTP server
- Dynamic from address and sender name
- Send to CC and BCC addresses
- Send [attachments](#) from issue embedded in email
- Send email with [Approve/Decline links](#) for JSM ServiceRequest with approvals
- Group all activities on issue into single email

Check out the [Getting started Raley Notifications - cloud](#)

When you know the basics, it's time to see [how to write a template](#)

See the recipes from [our Cookbook](#) on how to solve typical problems

Checkout our [FAQ](#)

Want to report bug, request a feature or just ask a question? Let us know:

<https://inversionpoint.atlassian.net/servicedesk/customer/portal/3>